

Comcast Business Partners With Uchiwa Ramen Restaurant to Deliver an Elevated Dining Experience

Technology solutions deployed at the restaurant's two locations provide a strong network for meeting customer needs

SAN RAFAEL, CALIF. – JUNE 12, 2023 – [Comcast Business](#) today announced that it is providing [Uchiwa Ramen Restaurant](#) (Uchiwa Ramen) with internet and cellular backup solutions at both of the business' locations. The combination of these two solutions creates a reliable technology network that helps to simplify the management of overall operations as well as employees' daily tasks, ultimately contributing to a more seamless customer experience when dining.

With [Comcast Business Internet](#) and [Connection Pro](#), Uchiwa Ramen co-owner Kevin Fong and his team can manage operations at restaurants located in San Rafael and Emeryville with the confidence that their technology will help keep things running smoothly. To keep orders coming in, and customers happy, it is critical that the Uchiwa Ramen team has a strong internet connection – the business' point of sale (POS) system relies on its network to process dine-in and take-out orders, and Fong regularly receives important documents from his vendors over email. With Comcast Business Internet and Connection Pro, not only does Uchiwa Ramen have a reliable, fast internet connection, they also have the backup solution in place to help the network stay up and running in the face of outages.

Fong is dedicated to ensuring that the food, customer service and staffing of Uchiwa Ramen remains consistent across his two locations, which is why choosing an affordable, reliable technology provider was such an important commitment.

"With two different locations, in two completely different markets, it has been a relief to have a technology network from Comcast Business," said Kevin Fong, co-founder of Uchiwa Ramen. "When it comes to reliability, service and bandwidth, Comcast Business has been a reliable partner to work with. It was a no-brainer to work with them."

When Uchiwa Ramen opened its first location in San Rafael in 2014, there were no other dedicated ramen restaurants in the county. As restaurant guests increasingly sought out more healthier food options, Fong and his team delivered with their take on traditional ramen dishes as well as Asian fusion food – both of which use all-natural ingredients and are low in fat. Following the success of the first location, Fong opened a second store at a mall in Emeryville. With this second location, he hopes to continue to raise awareness for Asian cuisine, and experiment with all-new fusion dishes.

"Restaurants like Uchiwa Ramen are the lifeblood of our communities, bringing variety and vitality to our local storefronts and introducing us to delicious, unique dishes that we may not have ever tried on our own," said Jacob Mitchell, vice president of sales and marketing for Comcast's California Region. "We are proud to provide Uchiwa Ramen with these technology solutions, as they support such a trailblazing business that not only serves great food but is dedicated to educating the public on the food and its origin."

About Comcast Business

Comcast Business offers a broad suite of technology solutions to keep businesses of all sizes ready for what's next. With a range of offerings including connectivity, secure networking, advanced cybersecurity, and unified communications solutions, Comcast Business is partnering with business and technology leaders across industries and integrating Masergy, a leader in software defined networking, to help drive businesses forward. Backed by a next-generation network, Comcast Business has been recognized for its growth, innovation, and leadership in global secure networking.

For more information, call 800-501-6000. Follow on Twitter [@ComcastBusiness](#) and on other social media networks at <http://business.comcast.com/social>.

About Comcast Corporation

Comcast Corporation (Nasdaq: CMCSA) is a global media and technology company that connects people to moments that matter. We are principally focused on connectivity, aggregation, and streaming with 57 million customer relationships across the United States and Europe. We deliver broadband, wireless, and video through our Xfinity, Comcast Business, and Sky brands; create, distribute, and stream leading entertainment, sports, and news through Universal Filmed Entertainment Group, Universal Studio Group, Sky Studios, the NBC and Telemundo broadcast networks, multiple cable networks, Peacock, NBCUniversal News Group, NBC Sports, Sky News, and Sky Sports; and provide memorable experiences at Universal Parks and Resorts in the United States and Asia.

Visit www.comcastcorporation.com for more information.

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